



THE SPLENDID PROCESS

Step 1: Introduction to Splendid Home Design

Make Your Appointment Today!

SHD Showroom

This is the start of our Splendid collaboration. Beginning with an introduction to our Kitchen & Bath designers, we will learn more about each other and get inspired by creative designs and innovative applications of what you envision for your living spaces. We will help you learn more about our extensive capabilities and design process as well as establish an overview of your project, including preliminary budget range and timeline. Project scope and budget will be broadly discussed. Bring all of your questions and ideas! The primary goal of this meeting is to ensure a good fit between client and designer.

NOTE: At the conclusion of this meeting, a retainer will be collected in order to begin the custom design process. Retainers range from \$1,500 and up depending on the size of the project. (Usually between 5-10%)

Step 2: Smart Start

Project Site

The Splendid Team will review your space and take photos/measurements as needed. Your design ideas and style preferences will be comprehensively reviewed. Products, materials and concepts will be discussed. As we gather information, this will give us the ability to set the foundation for the project with all of the bases covered to ensure we start smart and finish strong.

Step 3: Develop Design & Selections

SHD Showroom

Our team will develop floor plans, elevations, and 3D renderings of the space and selections as needed. We will meet with you to refine cabinet, countertop, flooring and all other selections. Product specialists will also be consulted as needed.

NOTE: The time needed varies based on the scope of the project, but typically takes a few weeks.

Step 4: Splendid Presentation & Sign Off

SHD Showroom

Once all of the details are in place, we will schedule a design presentation. You will have the opportunity to review each carefully made selection representing the best choices for your space. The goal is to achieve a final design that is aesthetically pleasing and truly functional. All decision makers must be present at this meeting to ensure everyone's ideas, questions, and needs are addressed.

NOTE: Timely approval of the final design is crucial for maintaining accurate pricing. Once the 50% deposit is collected, the drawings will be released to the client.

Step 5: Launch Meeting

Project Site

Many critical details are involved at this stage of the project to ensure a smooth installation process and logistical efficiency for the remainder of the project. The designer will verify final measurements and work with the operations and scheduling manager to confirm all preparations have been made. The delivery and installation will be scheduled with the client.

Step 6: Install & Project Conclusion

Project Site

The remaining balance will be due per the contract. Upon receipt, cabinets are delivered and production begins. Our designer will visit your project site to ensure that everything is on track. Once the work is complete, the client will receive warranty, care, and service information. Now it's time to enjoy your brand-new space!